

Officials Management Systems

March 25 & 26,
2025

LMS

REMS

CSU



Officials Management Systems Login URLs

REMS Admin accounts

URL: <https://swimming.canada.sportsmanager.ie/maint.php>

HINTS:

- Use username and not email address for “username”.
- Avoid usernames with spaces. Recommend COA_Fullname_ClubCode
- Forgot Password available [HERE](#) (use username and not email address)



Officials Management Systems Login URLs

LMS Admin accounts

URL: <https://edu.swimming.ca/admin/index.php>

HINTS:

- If you login to LMS through your public user account on REMS this is not the ADMIN LMS - you will not be able to setup clinics.
- Old login details from RTR still work or request a new account [HERE](#)
- Email addresses as username are not valid.
- Forgot Password now available [Password reset – LMS Admin](#)



Officials Management Systems Login URLs

LMS Level 4/5 accounts → Instructors

URL: <https://swimming.canada.sportsmanager.ie/sportlomo/users/login>

HINTS:

- Login to LMS through your public user account on REMS.
- Use your REMS public user email address & password.
- If you forget your password - initiate a forgot password for REMS User [HERE](#)



Officials Management Systems Login URLs

CSU Admin accounts

URL: <https://csu.swimware.ca/auth>

HINTS:

- Use your REMS Admin account username & password.
- If you forget your password - initiate a forgot password for REMS Admin [HERE](#)
- Make sure to click on Login as REMS Admin
- If you make a change in REMS, it won't be reflected in CSU until after the daily update.



Officials Management Systems Login URLs

CSU Level 4/5 accounts

URL: <https://csu.swimware.ca/auth>

HINTS:

- Use your REMS public user email address & password.
- If you forget your password - initiate a forgot password for REMS User [HERE](#)
- Make sure to click on Login as REMS User



Officials Management Systems Resources

REMS Admin - COA

Knowledge Base:

<https://sportlomo.atlassian.net/wiki/spaces/SCS2/pages/1170997301/COA>

YouTube Short Videos: [HERE](#) (may be outdated)

HINTS:

- Support: [Nicole](#)
- Sportlomo Tickets: [HERE](#)



Officials Management Systems Resources

LMS Admin - COA

User Guide: [HERE](#) (not much has changed from last season)

Resources on Swim Ontario website: [COA](#) , [COC](#) , [CC](#) , [general resources](#)

HINTS:

- Support: [Nicole](#)



Officials Management Systems Purpose

REMS Admin - COA

- Register Officials for the season
- Manage Officials Credentials within their club
 - Deck Evaluations
 - Levels of certification



Officials Management Systems Purpose

LMS Admin - COA

- Register all Officials Clinics
- Manage Officials registration into clinics
- Manage Attendance
- Send credentials to REMS Officials accounts



Officials Management Systems Purpose

LMS Level 4/5 → Instructors

- Manage Officials registration into clinics they are instructing
- Manage Attendance of clinics they are instructing



Officials Management Systems Purpose

CSU Admin - COA/COC

- Support system that uses REMS data to help COAs/COCs & CCs to plan clinics, officials grids, deck evaluations.
- Must have a REMS Admin account
- Not live - updated with REMS exports on daily basis
- Tools to help fix mistakes/issues in REMS



Officials Management Systems Purpose

CSU Level 4/5 User

- Official Lookup (both REMS and historical RTR data)
- Manage their affiliations to support clubs and their competitions



Connections between the systems

REMS → LMS

- New Official registration → creates Ballchart ID in REMS which will correspond to their LMS ID
- Returning official registration → verify Ballchart IDs in REMS and LMS match (may need to verify through CSU correct Ballchart ID associated with credentials)
- Login to LMS through REMS public user creates the LMS Official Account - if not already created
 - **NOW HAPPENING!**: Auto login for new officials accounts to the LMS



Connections between the systems

LMS → REMS

- Completed E-modules sent automatically to the Officials REMS account
- When last step (one click button) of clinic management is done:
 - Completed & Approved clinic information sent to each Official REMS account as an approved credential for officials that are marked as attended.
- HINTS:
 - Ballchart IDs must match - contact [Nicole](#) if they don't.
 - No need to re-enter in REMS.



Connections between the systems

REMS → CSU

- CSU data updated once daily from REMS exports - generally between 9-10 pm EST.
- There is no connection between the LMS and CSU.
 - Once a clinic on LMS details are sent to REMS as a credential, and the CSU updates with REMS exports that have these credentials, they will be visible on CSU provided the official is at status Active.



PSO (Swim Ontario) support for REMS issues

- Merge Duplicates
 - Duplicates: Two different REMS and Ballchart IDs over all seasons
 - Merge registration seasons and credentials with correct Ballchart ID
- Delete registration errors
- Mark dual registrations “Primary” or “Dual”
- Change in club: expire registration from old club
- Identify membership status issues. Possibly fix.
- Missing LMS credential(s) in REMS
- Approve “Awaiting Approval” or BLANK Level 2 & 3 certification credentials
- Guide to fixing data entry errors.



PSO (Swim Ontario) support for LMS issues

- Identify duplicate accounts in LMS
- Update clinic details for approved clinics
- Support with Missing LMS credential(s) in REMS
- Guide for adding missing officials in search
- Have clinic deleted



How does PSO (Swim Ontario) use the CSU

- Helps to identify duplicate registrations province wide
- Helps to identify missing credentials from RTR → REMS due to possible registration error, import issues, combo accounts, etc.
- Helps to identify officials that reach Level 2 & 3 province wide
 - And those that are waiting for approval.
- Provides TIER level achieved (with or without affiliated officials) for each club in the province.

