

As you may be aware Swimming Canada was victim of a cybersecurity incident causing an outage of the Registration, Tracking and Results System (RTR) as of January 16th.

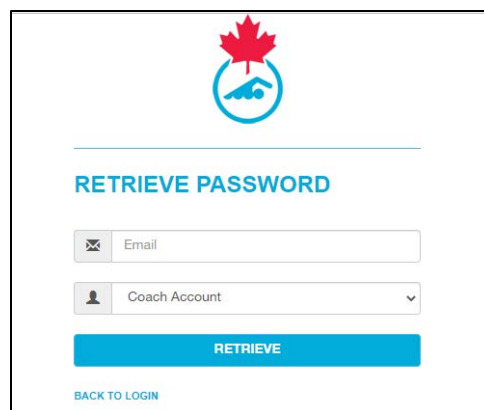
We have relaunched the RTR and Swimming Canada has been working with the Clubs and Provincial Sections to rebuild as much data as possible.

Upon registration coaches are required to sign the Acknowledgement and Assumption of Risk Form and consent to Swimming Canada/Provincial policies as well as completing any province specific forms.

In advance of registration opening for Eastern Canadian Championships, Western Canadian Championships and Trials we are recommending that all coaches log into the RTR to ensure that their account information is up to date and that all forms are signed.

Please login to the RTR at the following link: <https://registration.swimming.ca/Login.aspx>

If you do not remember your password please use the password reset feature ensuring that you select “Coach Account” from the dropdown list. The email address is the email associated with your swimmer account. If you require assistance please email support@swimming.ca being sure to indicate the coach name in your email.

A screenshot of a web form titled "RETRIEVE PASSWORD" for the RTR system. At the top is the Swimming Canada logo, which features a red maple leaf above a blue circular emblem containing a swimmer. Below the logo is a horizontal line. The form contains two input fields: the first is labeled "Email" with an envelope icon, and the second is a dropdown menu labeled "Coach Account" with a person icon and a downward arrow. Below these fields is a large blue button labeled "RETRIEVE". At the bottom left of the form is a link labeled "BACK TO LOGIN".

Once logged into the RTR click “Complete Now” to update your account information. It is highly recommended that you update your password.

Follow the steps to complete any missing account information and sign the Acknowledgement and Assumption of Risk and any other province specific forms. Please verify that your CSCA Screening has been completed at the following link – www.cscs.org. You can login to your CSCA account using the same login credentials as the RTR. For any assistance relating to your CSCA account, please contact registration@cscs.org

For any other assistance, please contact support@swimming.ca